Privacy Policy
for users of the website
www.formulatorsampleshop.eu

Dear User,

this policy is provided in compliance with art. 13 of EU Regulation 2016/679 ("GDPR") and we would like to hereby inform you that the processing of your personal data will be in compliance with current privacy legislation and as such based on principles of integrity, lawfulness, transparency and data protection.

The Data Controller is committed to respecting and protecting your privacy and this page contains below general information on the processing of personal data carried out through this website. If necessary, further specific policies will be provided on the web pages where the data is collected in order to provide the services requested.

This policy is provided only for the website <u>www.formulatorsampleshop.it</u> (the "Website") and does not apply to any other websites that may be reached by the user ("User") through links on the Website.

Data controller

The Data Controller is FORMULATOR SAMPLE SHOP S.R.L. with registered office in Milano (MI) (20123), Via San Maurilio, n. 13, the related Home Page is available at the following address https://www.formulatorsampleshop.eu.

For any questions regarding the personal data processed through the use of this Website and to exercise the rights provided for by the legislation on the protection of personal data described in the text below, you may contact the Data Controller by email at the email address: privacy@formulatorsampleshop.eu or by post at: FORMULATOR SAMPLE SHOP S.R.L., Via Petrolo Litta n. 9, 20008 Bareggio (MI) or by certified email: formulatorsampleshop@pec.it.

For any communications, the User's details must be included in the request, since they are essential to be identified and contacted.

Type of data processed

Browsing data

During normal operation, the computer systems and software procedures that are used to keep the Website operational collect certain personal data, the transmission of which is implicit in the use of Internet communication protocols or is used to improve the quality of the service provided. This information is not collected in order to be associated with the identified data subjects involved, however, due to its very nature, it may allow Users to be identified through processing and association with data held by third parties.

This category includes IP addresses or the domain names of computers used by users who connect with the Website, addresses in URI (Uniform Resource Identifier) notation of requested resources, the time the request is made, the method used to submit the request to the server, the file size obtained in response, the numerical code indicating the response status from the server (successful, error, etc.) and other parameters related to the user's operating system and computer environment.

This information is not collected to be associated with identified data subjects, since the data is used only to obtain anonymous statistical information on the use of the website and to monitor its proper functioning, but by its very nature could, through processing and association with data held by third parties, allow users to be identified.

It should be noted that the data could be used by the competent authorities to ascertain liability in the event of any computer crimes.

Cookies

The Website uses cookies to improve the User's browsing experience. For further information on the type of cookies used and how to disable them, you can consult the specific section "Cookie policy".

• Data provided voluntarily by the user

In order to access certain services made available on the Website (registration to the Website, e-commerce, newsletters, etc...) it may be necessary to register and to enter certain personal data (name, surname, email address, etc...). The provision of the aforementioned data is necessary to respond to requests made by the User.

The Data Controller does not process sensitive or judicial data in any way.

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Processing purposes

In general, personal data, however collected through the Website, is used to:

- 1) allow the providing of the requested services available on the Website (e-commerce, newsletter, etc). In particular to provide the e-commerce service some personal data is required to the User (name, surname, address, email address, telephone number, etc). These data are necessary to proceed with the purchasing and the payment of the products;
- 2) process statistical data regarding the performance of the Website;
- 3) fulfil any obligations established by laws, regulations or community legislation, or satisfy requests from the Authorities.

Specific policies are provided on the pages of the Website for particular services on request.

Legal basis of processing and consequences of failure to provide data Processing carried out for the purposes described above, which concern:

- point 1- has as its legal basis the need to give execution to the contract between the Data Controller and the User and the compliance of the legal obligations: this therefore involves the provision of data strictly necessary and related to a functional phase in order to respond to a specific User request and, as such, the data collected case by case is mandatory and, if it is not provided, it will not be possible to provide the service or respond to the request. This case also includes browsing the Website as well as free access to the pages of the Website;
- point 2: this involves data collected through the use of technical cookies as provided for in the section on the use of cookies in this policy and for which your express consent is not required.
- Point 3: has its legal basis in the legal obligation to which the Data Controller is subject.

If your consent is required for specific processing of personal data carried out by the Website, this consent may be revoked at any time and, as from such revocation, the data will no longer be processed.

Processing methods, security measures and retention periods

All data will be processed mainly in electronic format. Personal data as well as any other information that may be directly or indirectly associated with a specific User is collected and processed by applying technical and organisational security measures that guarantee a level of security appropriate to the risk, taking into account the state of the art and the implementation costs, or, where envisaged, security measures prescribed by specific legislation.

In using the functionalities of this Website and with reference to personal data protection aspects, in accordance with art. 33 of the GDPR, Users are invited to report to the Data Controller any circumstances or events that may result in a potential "data breach", in order to allow the Data Controller to assess the event and take any action to contain its effects, by sending a communication to privacy@formulatorsampleshop.eu.

It should be noted that a data breach is "any security breach that involves the accidental or unlawful destruction, loss, modification, unauthorised disclosure or access to personal data transmitted, stored or otherwise processed".

The personal data processed will be retained for a period of time not exceeding the achievement of the purposes for which it is processed, except for the need to keep it for a longer period of time following requests from the competent authorities for the prevention and prosecution of crimes or, in any case, to assert or defend a right in court.



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Categories of personal data recipients

Personal data will be processed by personnel specifically authorised by the Data Controller, as well as by third parties, also possibly established in countries outside the European Union, only when this is necessary for the operational and maintenance needs of the Website and the services made available through the Website, without prejudice to any obligations provided for by law.

Data will not be disseminated in any way and, as a rule, it will not be exported to third countries outside the EU.

In accordance with the GDPR, the Data Controller appoints the third-party companies that carry out all or part of the activities in question exclusively on behalf of the Data Controller as Data Processors.

In the case of involvement of third parties established in countries outside the European Union, for the related transfer of data, it will be imposed to the recipients of the data, protection and security obligations equivalent to those guaranteed by the Data Controller.

Further information regarding possible transfers of data to countries outside the European Union and the related guarantees adopted, as well as information regarding the companies appointed as Data Processors, can be requested to the Data Controller.

Rights of data subjects

In relation to the processing of personal data carried out through the Website, as data subjects, Users may at any time exercise the rights provided for by the GDPR. In particular, they may:

- a) access their personal data, obtaining evidence of the purposes pursued by the Data Controller, the categories of data involved, the recipients to whom it may be communicated, the applicable retention period, the existence of automated decision-making processes;
- b) obtain, without undue delay, rectification of inaccurate personal data concerning them;
- c) in the cases provided for by law, obtain the erasure of their data;
- d) obtain restriction of processing or object the same, when admitted on the basis of the legal provisions applicable to the specific case;
- e) in the cases provided for by law, request portability of the data provided to the Data Controller, i.e. receive it in a structured, commonly used and machine-readable format and also request to transmit such data to another data controller, if technically feasible;
- f) where deemed appropriate, lodge a complaint with the Control Authority.

For further information about your rights and the privacy policy in general, please visit the website of the Authority for the protection of personal data at http://www.garanteprivacy.it/.

Changes

The Data Controller reserves the right to make changes to this Privacy Policy at any time, publishing them to Users on this page. So please take a look at this page often and check the bottom for the date of the most recent change made.

Policy published on May 6th 2021

Last Revision Date: October 24th 2017 | < link to the previous Policy >